



TERMS AND CONDITIONS

“SUNWAH NEW LOOK - EMBRACE YOUR WELLNESS LIFESTYLES” PROGRAMME

These Terms and Conditions takes effective from July 8th 2024

Customer is advised to note that when Customer participates in the Programme and/or agrees to receive any promotional benefits offered by the Programme, it is deemed that Customer has read, understood, and accepted these Terms and Conditions (“**Terms and Conditions**”).

- 1. Programme:** “Sunwah New Look - Embrace Your Wellness Lifestyles” (the “**Programme**”) is applicable at Ho Chi Minh City.
- 2. Programme period (the “Programme Period”):** from July 8th 2024 to end of July 12th 2024 (both days inclusive) or the Programme shall be expired earlier if total Gifts are run out, depending on which condition comes first.
- 3. Eligible Customers:** The Programme is applied to all Customers of United Overseas Bank (Vietnam) Limited (“**UOBV**” or the “**Bank**”) who register to participate in the meeting organized by UOBV at Sunwah Branch (address: Ground Floor, Sun Wah Building, 155 Nguyen Hue, Ben Nghe Ward, District 1, Ho Chi Minh City) to learn and receive advice about Bank’s products and/or services during the Programme Period (the “**Meeting**”).

(hereinafter referred to as the “**Customer**”).

*Programme is not applied for UOBV staffs.

4. Programme Details:

The Customer who attends the Meeting shall enjoy one of the following activities (the “**Activity**”) and receive the gift (the “**Gift**”) from corresponding Activity as below:

Activity	Gift	Quantity of Gifts	Applicable location
Tea mix	Tea mix bottle	200	Privilege Lounge of UOBV – Sunwah Branch
DIY Moss Art	DIY Moss Art	300	Main area of UOBV – Sunwah Branch

5. Specific Terms and Conditions of the Activity and the Gift:

- 5.1.** Customer register to participate in the Meeting by filling in the online form posted on the website [Sunwah New Look - Embrace your Wellness lifestyles] or provided by the Bank’s staff at Sunwah Branch.



- 5.2. The “DYI Moss Art” Activity is applied to all Customer segments of the Bank.
- 5.3. The “Tea Mixed” Activity is only applied to Privilege Banking’s Customer of the Bank.
- 5.4. Each Customer gets to experience the Activity and receives the Gift one (1) time throughout the Programme.
- 5.5. Total budget of the Programme is VND 94,900,000 (Ninety-four million nine hundred thousand Vietnam dong). The Programme may end earlier if the total budget of Programme has been run out.
- 5.6. UOBV reserves the sole and exclusive right in its reasonable discretion to refuse providing the Activity experience to any Customer who has failed or refused providing clear and complete supporting documents or UOBV considers that Customer provides invalid, unclear, or incomplete information to UOBV or violate any part of Terms and Conditions of this Programme.
- 5.7. By accepting to experience the Activity and receiving the Gift in the Programme, the Customer agrees to indemnify and hold UOBV harmless against all claims, actions, suits, proceedings, judgement, damages, losses, and costs which may give rise or cause to any liability to UOBV in connection with or arising out of the participation of this Programme or the receipt and use of the Gift after the Activity.
- 5.8. UOBV is not a supplier of the Activity and the Gift. The Activity and the Gift are provided by the respective supplier under the terms and conditions set forth by such supplier. The Customer shall be bound by such supplier’s terms and conditions. In case of inquiries or complaints relating to the Activity and the Gift, the Customer shall directly contact with the supplier for settlement.

6. Other Terms and Conditions:

- 6.1. UOBV may contact Customer via phone number / email registered with UOBV for further information / clarification or additional documents, if necessary.
- 6.2. Customer agrees that UOB Vietnam may use his or her personal image and information for advertising, promotion within and after the end of the Programme without any further consent from the Customer.
- 6.3. UOBV assumes no liability when a notification cannot be delivered to Customer’s phone number or email address because Customer does not provide or provides incorrect phone number or email to the Bank, or notification email is directed to spam / junk folder, and the telecommunication service providers of Customer block notification of the Bank for any reason.
- 6.4. When UOBV deems necessary, UOBV may replace the Gift with other promotional benefits having the same values but not exceeding the Gift’s value in any case.
- 6.5. The Customer is responsible for paying all related taxes and fees (including but not limited to personal income tax), if applicable, in accordance with the applicable laws arising from the receipt of the Customer for prizes, material benefits when participating in the Programme.
- 6.6. UOBV may change the Terms and Conditions from time to time. Such amendments (if any) shall be notified or registered as required by applicable laws prior to implementation.
- 6.7. In case of any dispute arising out of or relating to this Programme, the Bank and the Customer shall cooperate to find an amicable resolution. If the parties fail to reach such resolution, the dispute shall be resolved in accordance with laws of Vietnam.



- 6.8. The Terms and Conditions of this Programme is made in English and Vietnamese. In case of any discrepancy / inconsistency between English and Vietnamese, the Vietnamese version shall prevail to the extent of such inconsistency.